

LABOR MARKET INTELLIGENCE REPORT

PHILIPPINES: BACK IN THE GAME

(Culled from the Makati Business Club Research Report on World Economic Forums Global Competitiveness Report 2011-2012)

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On September 7, 2011, the World Economic Forum (WEF) released its Global Competitiveness Report 2011-2012. The Report is on the Philippine competitiveness taking into account each country's level of development.

The World Economic Forum's Global Competitiveness Report is the most comprehensive and authoritative assessment of the comparative strengths and weaknesses of over 130 major and emerging economies. The Makati Business Club (MBC) has been the WEF's exclusive partner institute in the Philippines for the preparation of their international competitiveness reports since 1993.

The WEF defines competitiveness as the set of institutions, policies and factors that determine the level of productivity of a country. According to the WEF, the report "assesses the ability of countries to provide high levels of prosperity to their citizens. This in turn depends on how productively a country uses available resources. Therefore, the GCI measures the set of institutions, policies, and factors that set the sustainable current and medium-term levels of economic prosperity."

Since 2005, the Forum has based its analysis on the Global Competitiveness Index (GCI). The GCI is a comprehensive tool that measures the microeconomic and macroeconomic foundations of national competitiveness. Competitiveness is defined as the set of institutions, policies, and factors that determine the level of productivity of a country.

Out of the 15,000 business leaders polled around the world last year 2011, around 90 respondents participated from the Philippines. The country's survey sample was taken from among the members of the Makati Business Club, the management association of the Philippines, and the Semiconductor and Electronics Industries in the Philippines.

Highlights of the Report:

- The Philippines is back among the upper 53% of economies in terms of global competitiveness and has recovered the Global Competitiveness Index score of 4.1 that it first achieved in 2008.
- The country's unprecedented 10-step rise to number **75** out of 142 economies from number **85** out of 139 economies in 2010 is attributed to the following categories:
 - 1. Macroeconomic environment (up 14 places)
 - 2. Technological readiness (up 12 places)
 - 3. Institution (up 8 places)
 - 4. Financial market development (up 4 places)
 - 5. Business sophistication (up 3 places)
 - 6. Innovation (up 3 places)
 - 7. Higher education and training (up 2 places)
 - 8. Market size (up 1 place)
- The Philippines ranks no. 9 in overall competitiveness among the 24 economies in transition from the factor-driven stage to the efficiency-driven stage of development.
- Among eight Southeast Asian economies covered, however, the Philippines just ranks ahead of the region's bottom-dwellers, Cambodia and Timor-Leste. The country's institution and labor market efficiency are rated the worst in the region.

• Corruption, inefficient government bureaucracy, inadequate supply of infrastructure, policy instability, and tax rates are the top five problematic factors for doing business in the Philippines. The country, however, has managed to get out of the roster of top five, top ten, and even top fifteen most corrupt countries in the world.

Rise and Fall of the Philippines Economy:

The Philippines first appeared in the rankings of the World Competitiveness Report of the World Economic Forum in 1994. Below is the summary of the country's competiveness ranking:

| Year | Philippine Ranking | Criteria/Metrics of Performance |
|------|--------------------------------|---|
| 1994 | number 33 out of 44 economies | Domestic economic strength, Internationalization, Government, Finance, Infrastructure, Management, Science and technology, and people. |
| 1996 | number 31 across 49 economies | <i>Openness; Government, finance, infrastructure, technology, management labor, and institutions</i> |
| 2000 | number 37 out of 59 countries | (Growth Competitiveness Index) Economic creativity, finance, and openness |
| 2001 | number 48 out of 75 economies | (reformulated Growth Competitiveness Index) technology, public institutions, and macroeconomic environment |
| | number 54 out of 75 economies | Coexisted with another Current Competitiveness Index |
| 2004 | Number 74 out of 104 economies | Parallel Global Competitiveness Index in 2004 |
| 2006 | Number 75 out of 122 economies | Parallel Global Competitiveness Index in 2004 |
| 2007 | Number 71 out of 131 economies | Rolling weighted average of the current and past year's Executive Opinion Survey results |
| 2008 | Number 71 out of 134 economies | |
| 2009 | Number 87 out of 134 economies | |
| 2010 | Number 85 out of 139 economies | Global Competitiveness Index (GCI) |
| 2011 | Number 75 out of 142 economies | Global Competitiveness Index (GCI) |

The GCI three stages of development:

- a) factor-driven economies (stage 1) the GCI assumes that, in the first stage, the economy is factor-driven and countries compete based on their factor endowments: primarily unskilled labor and natural resources. Here is when the first 4 pillars (grouped under the category Basic requirements: institutions; health and primary education; macroeconomic environment; and infrastructure) play a role within what is been called factor-driven economies.
- b) efficiency-driven economies (stage 2) as a country becomes more competitive, productivity will increase and wages will rise with advancing development. Countries will then move into the efficiency-driven stage of development. They must begin to develop more efficient production processes and increase product quality because wages have risen and they cannot increase prices. At this point, competitiveness is increasingly driven by what's been called efficiency enhancers.
- C) innovation-driven economies (stage 3) wages will have risen by so much that they are able to sustain those higher wages and the associated standard of living only if their businesses are able to compete with new and unique products. At this stage, companies must compete by producing new and different goods using the most sophisticated production processes and through innovation

Ten-Step Rise:

This year, the Philippines is one of only seven countries that posted double-digit advances in competitiveness standing among 142 economies. Sri Lanka, Rwanda, and Albania also rose in the competitiveness ladder by 10 steps. Ethiopia, Cambodia, and Tajikistan ascended by 13, 12, and 11 steps, respectively.

The Philippines also posted its biggest uptick in its global competitiveness ranking since the 4-step rise to no. 71 in 2007 from no. 75 in 2006. Moreover, after the 16-step drop in rank in 2009, this year the country regained its standing among the top 53% of countries covered, a feat first achieved in 2008 when the Philippines also posted the same GCI score of 4.1.

Among efficiency enhancers, the Philippines increased by 0.01 sub-index points and rose by 8 steps to no. 70. In terms of higher education and training, climbed 2 places to no. 71 on account of gains in indicators for on-the-job training.

In terms of technologies readiness, the Philippines moved up to 12 places to no. 83 due to better technological adoption and ICT use, despite relatively weaker data on broadband Internet subscriptions and mobile telephone subscriptions across 142 economies. In terms of market size, the country's domestic and foreign market sizes combined lifted it one place to no. 36 position.

The Transition Phase:

Since the Global Competitiveness Index (GCI) was launched, the Philippines was always classified among the factor-driven economies whose per capita GDP fell below US\$2,000 a year. In this year's Report, however, the Philippines has started to enter the **transition phase from a factor-driven to an efficiency-driven economy**, given its GDP per capita of US\$2,007 last year. Thus, there has been a slight change in the basis of the country's overall score. Basic requirements now account for 59.9% of the GCI score instead of 60%. On the other hand, efficiency enhancers comprise 35.1% of the GCI score, up from 35%.

Innovation and business sophistication continue to account for the remaining 5% of the index score.

Among 24 economies in transition between the first and second stages of development, the Philippines delivered a relatively average performance with a GCI score of 4.08 and a **no. 9 ranking**. Within the same group, the country's score in the basic requirements category fell below the average despite above average scores for the macroeconomic environment. The country got above average scores for the efficiency enhancers among stage 1 to stage 2 transition economies, **owing better score in higher education and training**, goods market, financial market development, technological readiness, and market size.

The Philippines also fared above average in terms of business sophistication among the 24 economies in the transition stage. The country's weaknesses relative to its development stage are in institutions, infrastructure, labor market efficiency, and innovation.

Based on government macroeconomic targets in the medium term, the country should be able to reach the next stage of development within the two years when its per capita GDP shall have crossed the US\$3,000 mark which rest largely on the quality of its institutions and infrastructure, macroeconomic stability and progress in health and primary education.

| Country/ Economy | Overall Index | Basic Requirements | Institutions | Infrastructure | Macroeconomic Environment | Health and Primary Education |
|------------------------------|------------------|-----------------------|--------------|----------------|------------------------------|---------------------------------------|
| 1. Qatar | 14 | 12 | 14 | 27 | 5 | 22 |
| 2. Saudi Arabia | 17 | 16 | 12 | 25 | 12 | 61 |
| 3. Brunei Darussalam | 28 | 24 | 34 | 56 | 1 | 30 |
| 4. Kuwait | 34 | 34 | 47 | 50 | 2 | 77 |
| 5. Sri Lanka | 52 | 65 | 50 | 60 | 116 | 45 |
| 6. Azerbaijan | 55 | 59 | 68 | 73 | 16 | 105 |
| 7. Iran, Islamic Republic | 62 | 51 | 72 | 67 | 27 | 50 |
| 8. Kazakhstan | 72 | 62 | 94 | 82 | 18 | 85 |
| 9. Philippines | 75 | 100 | 117 | 105 | 54 | 92 |
| 10. Botswana | 80 | 81 | 32 | 92 | 82 | 120 |
| 11. Guatemala | 84 | 93 | 129 | 70 | 76 | 100 |
| 12. Ukraine | 82 | 98 | 131 | 71 | 112 | 74 |
| 13. Honduras | 86 | 90 | 102 | 91 | 81 | 89 |
| 14. Algeria | 87 | 75 | 127 | 93 | 19 | 82 |
| 15. Georgia | 88 | 86 | 60 | 68 | 137 | 67 |
| 16. Armenia | 92 | 94 | 83 | 77 | 114 | 94 |
| 17. Egypt | 94 | 99 | 74 | 75 | 132 | 96 |
| 18. Mongolia | 96 | 101 | 119 | 118 | 34 | 98 |
| 19. Syria | 98 | 77 | 70 | 97 | 68 | 62 |
| 20. Jamaica | 107 | 116 | 86 | 79 | 142 | 106 |
| 21. Guyana | 109 | 104 | 93 | 102 | 119 | 76 |
| 22. Paraguay | 122 | 117 | 132 | 125 | 100 | 107 |
| 23. Venezuela | 124 | 125 | 142 | 117 | 128 | 84 |
| 24. Angola | 139 | 141 | 135 | 140 | 110 | 142 |

Table 1A. Economies in Transition from Stage 1 to Stage 2:Ranking in Basic Requirements Sub-Index

Table 1B. Economies in Transition from Stage 1 to Stage 2:Ranking in Efficiency Enhancers Sub-Index

| Country/ Economy | Overall Index | Efficiency requirements | Higher education | Infrastructure | Macroeconomic environment | Health and Primary Education |
|------------------------------|------------------|-------------------------|------------------|----------------|------------------------------|------------------------------------|
| 1. Qatar | 14 | 12 | 14 | 27 | 5 | 22 |
| 2. Saudi Arabia | 17 | 16 | 12 | 25 | 12 | 61 |
| 3. Brunei Darussalam | 28 | 24 | 34 | 56 | 1 | 30 |
| 4. Kuwait | 34 | 34 | 47 | 50 | 2 | 77 |
| 5. Sri Lanka | 52 | 65 | 50 | 60 | 116 | 45 |
| 6. Azerbaijan | 55 | 59 | 68 | 73 | 16 | 105 |
| 7. Iran, Islamic Republic | 62 | 51 | 72 | 67 | 27 | 50 |
| 8. Kazakhstan | 72 | 62 | 94 | 82 | 18 | 85 |

| Country/ Economy | Overall Index | Efficiency requirements | Higher education | Infrastructure | Macroeconomic environment | Health and Primary Education |
|---------------------|------------------|-------------------------|---------------------|----------------|------------------------------|------------------------------------|
| 9. Philippines | 75 | 100 | 117 | 105 | 54 | 92 |
| 10. Botswana | 80 | 81 | 32 | 92 | 82 | 120 |
| 11. Guatemala | 84 | 93 | 129 | 70 | 76 | 100 |
| 12. Ukraine | 82 | 98 | 131 | 71 | 112 | 74 |
| 13. Honduras | 86 | 90 | 102 | 91 | 81 | 89 |
| 14. Algeria | 87 | 75 | 127 | 93 | 19 | 82 |
| 15. Georgia | 88 | 86 | 60 | 68 | 137 | 67 |
| 16. Armenia | 92 | 94 | 83 | 77 | 114 | 94 |
| 17. Egypt | 94 | 99 | 74 | 75 | 132 | 96 |
| 18. Mongolia | 96 | 101 | 119 | 118 | 34 | 98 |
| 19. Syria | 98 | 77 | 70 | 97 | 68 | 62 |
| 20. Jamaica | 107 | 116 | 86 | 79 | 142 | 106 |
| 21. Guyana | 109 | 104 | 93 | 102 | 119 | 76 |
| 22. Paraguay | 122 | 117 | 132 | 125 | 100 | 107 |
| 23. Venezuela | 124 | 125 | 142 | 117 | 128 | 84 |
| 24. Angola | 139 | 141 | 135 | 140 | 110 | 142 |

Table 1C. Economies in Transition from Stage 1 to Stage 2:Rankings in Efficiency Enhancers Sub-Index

| Co | untry/Economy | OVERALL INDEX | EFFICIENCY REQUIREMENTS | Higher Education | Goods Market | Labor Market | Financial Market | Techno- logical Readiness | Market Size |
|-----|---------------------------|------------------|----------------------------|---------------------|-----------------|-----------------|---------------------|---------------------------------|----------------|
| 1. | Qatar | 14 | 27 | 50 | 17 | 22 | 19 | 33 | 59 |
| 2. | Saudi Arabia | 17 | 24 | 36 | 4 | 50 | 16 | 43 | 23 |
| 3. | Brunei Darussalam | 28 | 71 | 61 | 82 | 9 | 57 | 57 | 121 |
| 4. | Kuwait | 34 | 67 | 91 | 53 | 62 | 59 | 65 | 62 |
| 5. | Sri Lanka | 52 | 69 | 66 | 41 | 117 | 45 | 85 | 67 |
| 6. | Azerbaijan | 55 | 77 | 75 | 79 | 14 | 94 | 74 | 75 |
| 7. | Iran, Islamic Republic | 62 | 88 | 89 | 103 | 139 | 123 | 104 | 21 |
| 8. | Kazakhstan | 72 | 76 | 65 | 87 | 21 | 121 | 87 | 55 |
| 9. | Philippines | 75 | 70 | 71 | 88 | 113 | 71 | 83 | 36 |
| 10. | Botswana | 80 | 86 | 93 | 68 | 52 | 44 | 101 | 99 |
| 11. | Guatemala | 84 | 81 | 100 | 65 | 98 | 46 | 80 | 76 |
| 12. | Ukraine | 82 | 74 | 51 | 129 | 61 | 116 | 82 | 38 |
| 13. | Honduras | 86 | 104 | 108 | 85 | 135 | 56 | 91 | 91 |
| 14. | Algeria | 87 | 122 | 101 | 134 | 137 | 137 | 120 | 47 |
| 15. | Georgia | 88 | 89 | 88 | 74 | 32 | 99 | 100 | 106 |
| 16. | Armenia | 92 | 91 | 76 | 108 | 34 | 95 | 88 | 115 |
| 17. | Egypt | 94 | 94 | 107 | 118 | 141 | 92 | 95 | 27 |
| 18. | Mongolia | 96 | 105 | 84 | 92 | 31 | 129 | 102 | 124 |

| Country/Economy | OVERALL INDEX | EFFICIENCY REQUIREMENTS | Higher Education | Goods Market | Labor Market | Financial Market | Techno- logical Readiness | Market Size |
|-----------------|------------------|----------------------------|---------------------|-----------------|-----------------|---------------------|---------------------------------|----------------|
| 19. Syria | 98 | 109 | 106 | 102 | 134 | 117 | 105 | 66 |
| 20. Jamaica | 107 | 85 | 85 | 78 | 80 | 52 | 72 | 102 |
| 21. Guyana | 109 | 110 | 79 | 94 | 91 | 93 | 97 | 135 |
| 22. Paraguay | 122 | 114 | 116 | 83 | 127 | 88 | 112 | 92 |
| 23. Venezuela | 124 | 112 | 67 | 142 | 142 | 132 | 92 | 41 |
| 24. Angola | 139 | 136 | 142 | 138 | 109 | 136 | 129 | 62 |

Table 1D. Economies in Transition from Stage 1 to Stage 2:Rankings in Innovation and Sophistication Factors Sub-Index

| | Country/economy | Overall index | Innovation & innovation | Business sophistication | Innovation |
|-----|---------------------------|---------------|-------------------------|-------------------------|------------|
| 1. | Qatar | 14 | 16 | 12 | 18 |
| 2. | Saudi Arabia | 17 | 24 | 17 | 26 |
| 3. | Brunei Darussalam | 28 | 73 | 85 | 68 |
| 4. | Kuwait | 34 | 66 | 62 | 84 |
| 5. | Sri Lanka | 52 | 34 | 32 | 42 |
| 6. | Azerbaijan | 55 | 67 | 73 | 60 |
| 7. | Iran, Islamic Republic | 62 | 83 | 92 | 70 |
| 8. | Kazakhstan | 72 | 114 | 109 | 116 |
| 9. | Philippines | 75 | 74 | 57 | 108 |
| 10. | Botswana | 80 | 94 | 101 | 79 |
| 11. | Guatemala | 84 | 63 | 55 | 91 |
| 12. | Ukraine | 82 | 93 | 103 | 74 |
| 13. | Honduras | 86 | 90 | 81 | 101 |
| 14. | Algeria | 87 | 136 | 135 | 132 |
| 15. | Georgia | 88 | 117 | 110 | 118 |
| 16. | Armenia | 92 | 110 | 107 | 112 |
| 17. | Egypt | 94 | 86 | 72 | 103 |
| 18. | Mongolia | 96 | 112 | 119 | 102 |
| 19. | Syria | 98 | 111 | 94 | 125 |
| 20. | Jamaica | 107 | 84 | 75 | 94 |
| 21. | Guyana | 109 | 87 | 82 | 99 |
| 22. | Paraguay | 122 | 125 | 111 | 133 |
| 23. | Venezuela | 124 | 128 | 124 | 126 |
| 24. | Angola | 139 | 142 | 142 | 140 |

Among Neighbors:

Table 2A below shows that the Philippines is traditionally compared with its Southeast Asian neighbors, which are at various stages of development. Cambodia, Timor-Leste, and Vietnam are at the *factor-driven stage*. Brunei Darussalam is in transition to the *efficiency-driven stage*. Indonesia, Malaysia, and Thailand are at the *efficiency-driven stage*, while Singapore is at the *innovative-driven stage*.

Ranked no. 2 across the world, Singapore is Southeast Asia's most competitive economy in every aspect, save for market size. Indonesia has the region's largest market.

Excluding Myanmar and Laos, the Philippines performed below average when ranged against its neighbors. The country stayed in front of Cambodia and Timor-Leste but lagged behind the rest in terms of overall competitiveness and in the three sub-indexes, as well as in the infrastructure and health and primary education pillars.

The Philippines macroeconomic environment is only better than Vietnam and Cambodia, and its goods market efficiency and innovation is next to Timor-Leste at the bottom in the region. The country is rated the worst in terms of institutions and labor market efficiency. On the other hand, the country scored above average in the region in terms of **higher education and training**, market size, and business sophistication. In terms of **technological readiness**, the Philippines is rated better than Thailand, Indonesia, Cambodia, and Timor-Leste. The country also outranked Vietnam, Cambodia, and Timor-Leste in terms of financial market development.

| Country/ Economy | Over All Index | | Basic Requirements | | Basic Requirements | | Infrastructure | | Macroeconomic environment | | Health and Primary Education | |
|----------------------|----------------|------|-----------------------|------|-----------------------|------|----------------|------|------------------------------|------|------------------------------------|------|
| | 2010 | 2011 | 2010 | 2011 | 2010 | 2011 | 2010 | 2011 | 2010 | 2011 | 2010 | 2011 |
| Brunei Darussalam | 28 | 28 | 20 | 24 | 36 | 34 | 52 | 56 | 1 | 1 | 32 | 30 |
| Cambodia | 109 | 97 | 113 | 108 | 94 | 79 | 114 | 107 | 116 | 101 | 110 | 111 |
| Indonesia | 44 | 46 | 60 | 53 | 61 | 71 | 82 | 76 | 35 | 23 | 62 | 64 |
| Malaysia | 26 | 21 | 33 | 25 | 42 | 30 | 30 | 26 | 41 | 29 | 34 | 33 |
| Philippines | 85 | 75 | 99 | 100 | 125 | 117 | 104 | 105 | 68 | 54 | 90 | 92 |
| Singapore | 3 | 2 | 3 | 1 | 1 | 1 | 5 | 3 | 33 | 9 | 3 | 3 |
| Thailand | 38 | 39 | 48 | 46 | 64 | 67 | 35 | 42 | 46 | 28 | 80 | 83 |
| Timor-Leste | 133 | 131 | 127 | 119 | 110 | 116 | 138 | 138 | 29 | 14 | 132 | 133 |
| Vietnam | 59 | 65 | 74 | 76 | 74 | 87 | 83 | 90 | 85 | 65 | 65 | 73 |

Table 2A. Southeast Asian Economies: Ranking in Basic Requirements Sub-Index

Table 2B. Southeast Asian Economies: Rankings in Efficiency Enhancers Sub-Index

| Country/ Economy | Over All Index | | Innovation and Sophistication | | Business Sophistication | | Innovation | |
|-------------------|----------------|------|----------------------------------|------|----------------------------|------|------------|------|
| | 2010 | 2011 | 2010 | 2011 | 2010 | 2011 | 2010 | 2011 |
| Brunei Darussalam | 28 | 28 | 72 | 73 | 77 | 85 | 69 | 68 |
| Cambodia | 109 | 97 | 106 | 91 | 106 | 90 | 108 | 85 |
| Indonesia | 44 | 46 | 37 | 41 | 37 | 45 | 36 | 36 |
| Malaysia | 26 | 21 | 25 | 22 | 25 | 20 | 24 | 24 |
| Philippines | 85 | 75 | 75 | 74 | 60 | 57 | 111 | 108 |
| Singapore | 3 | 2 | 10 | 11 | 15 | 15 | 9 | 8 |
| Thailand | 38 | 39 | 49 | 51 | 48 | 47 | 52 | 54 |
| Timor-Leste | 133 | 131 | 136 | 137 | 135 | 138 | 136 | 136 |
| Vietnam | 59 | 65 | 53 | 75 | 64 | 87 | 49 | 66 |

Table 2C. Southeast Asian Economies: Ranking in Basic Requirements Sub-Index

Working on the Positive Findings:

Reports from the 2011 Global Competitiveness Report highlighted both the negatives and the positives on the Philippines. It is encouraging to note that the country got above average scores for the efficiency enhancers among stage 1 to stage 2 transition economies, **owing better score in higher education and training**, goods market, financial market development, technological readiness, and market size.

The present administration education policy agenda on the K to 12 education program is critical in pursuing higher education and training. The K to 12 education system seeks to produce high school graduates who have completed senior high school level (Grade 11 and Grade 12) are already equipped with skills for the world of work, possess the needed competencies for college education that can compete in the global labor market. The graduates of elementary level this school year (SY) will be the first batch of graduates who will go through K to 12, complete the 4 years in junior high and by 2016, they shall proceed to the additional 2 years or senior high school. Moreover, the 2 years for senior high school will have the options to proceed into 4-year degree programs or join the labor force as they already possess entry level skills and competencies needed by the employers.

This move will make our educational system comparable with the rest of the world. In addition, this would facilitate increase in the level of employment of Filipino professionals and skilled workers, thus ensuring increase in the level of productivity.

Coupled with this development, realignment and the shifting of policy directions both for higher education and technical vocational education and training (TVET) is vital. TVET in particular, has to focus into higher level competencies (NC III, IV and V) and technology. Additional funding and infrastructure support allocated for the educational system specifically in basic education is required. This calls for a genuine public-private partnership collaboration and arrangements.

Doing business in the Philippines make easier because the country is an English speaking nation. This one of the major reasons why business processing outsourcing (BPO) continues to grow at a faster pace than India. In fact, the Philippines is now the call center capital of the world and is second to India in non-voice services such as accounting, engineering and medical billing. The Philippines is unfazed by the United States aiming to bring back jobs to the US with its draft bill on call center and consumer protection. Much needed support from the government in the area of developing the much needed competencies, i.e., medical billing, game development, language programming and other back office services are necessary.